

Sitike Client Satisfaction Survey

July 1, 2013 to June 30, 2014

1. Do you feel you benefited from participating in this program?	Yes	266	97%
	No	7	3%
2. Was the information you received useful/helpful?	Yes	267	98%
	No	6	2%
3. Was the content of the program relevant to the reason you were here?	Yes	265	97%
	No	7	3%
4. Are you more aware of the consequences of substance use on your health/relationships?	Yes	259	97%
	No	8	3%
5. Has your health improved as a result of receiving services here?	Yes	221	82%
	No	50	18%
6. Have your relationships improved as a result of receiving services here?	Yes	207	76%
	No	64	24%
7. Were you arrested for a drug-related charge after you enrolled here?	Yes	16	6%
	No	257	94%
8. Please rate your Counselor's level of knowledge about the subject matter.	Above average	246	91%
	Average	22	8%
	Needs improvement	2	1%
9. Please rate your Counselor's level of skill in working with you.	Above average	243	90%
	Average	25	9%
	Needs improvement	2	1%
10. Did the front office staff treat you professionally and with respect?	Yes	263	98%
	No	5	2%
11. Overall do you feel this was a positive experience for you?	Yes	258	96%
	No	10	4%
12. Did your counselor keep his/her personal information to a minimum?	Yes	262	98%
	No	6	2%
13. Did your counselor stay focused on your issues and experiences?	Yes	261	98%
	No	4	2%

Total number of surveys received: 274