

Sitike Client Satisfaction Survey

July 1, 2016 to June 30, 2017

1. Do you feel you benefited from participating in this program?	Yes	166	95%
	No	8	5%
2. Was the information you received useful/helpful?	Yes	167	97%
	No	6	3%
3. Was the content of the program relevant to the reason you were here?	Yes	162	96%
	No	7	4%
4. Are you more aware of the consequences of substance use on your health/relationships?	Yes	166	97%
	No	6	3%
5. Has your health improved as a result of receiving services here?	Yes	143	85%
	No	25	15%
6. Have your relationships improved as a result of receiving services here?	Yes	141	83%
	No	29	17%
7. Were you arrested for a drug-related charge after you enrolled here?	Yes	4	2%
	No	166	98%
8. Please rate your Counselor's level of knowledge about the subject matter.	Above average	149	87%
	Average	21	12%
	Needs improvement	2	1%
9. Please rate your Counselor's level of skill in working with you.	Above average	153	89%
	Average	17	10%
	Needs improvement	2	1%
10. Did the front office staff treat you professionally and with respect?	Yes	169	98%
	No	3	2%
11. Overall do you feel this was a positive experience for you?	Yes	167	98%
	No	4	2%
12. Did your counselor keep his/her personal information to a minimum?	Yes	168	99%
	No	2	1%
13. Did your counselor stay focused on your issues and experiences?	Yes	169	99%
	No	2	1%

Total number of surveys received: 174